

Welcome!

Please read this guide



RESTAVRACIJA

OPERNA KLET

od 1922

Basic information



BREAKFAST

7:30 - 10:00

LUNCH, DINNER

10:00 - 22:00

CHECK IN

15:00 - 22:00

CHECK OUT

10:00

wifi name: operna
wifi password: operna1234

Our family restaurant, rooms and garden
The oldest FISH RESTAURANT in
Ljubljana, since 1922



"Natural meyem"

BREAKFAST

Mini bar price list



CHIPS	3,50 eur
CHOCOLATE	3,00 eur
WATER	3,50 eur
SPARKLING WATER	3,50 eur
APPLE JUICE	3,50 eur
ORANGE JUICE	3,50 eur
COCA COLA	3,50 eur
COCKTA	3,50 eur
FANTA	3,50 eur
ICE TEA	3,50 eur
SPARKLING WINE	9,00 eur

Food and drinks from the fridge are paid for in the restaurant when the guest leaves the apartment.

On Sundays and public holidays, the guest is charged an invoice on the card.

The invoice on the card is also charged if the guest does not settle the invoice upon departure.

Important



I.

You have a 10% discount at our restaurant.

II.

Please do not bring in your own liquer.

III.

If the room is damaged after check out, you will be charged at 100 eur.

IV.

Do not smoke inside our in the balcony - go upstairs

V.

Enjoy your stay.





Come upstairs for welcome drink.

For more, please visit:

www.operna-klet.si

GENERAL TERMS AND CONDITIONS

SERVICES AND PRICES

1. Fish klet d.o.o., here in after the Opera klet, is obliged to have rooms prepared and the agreed services to be fulfilled. The opera cellar reserves the right to provide the customer with the same quality accommodation in the vicinity in case of too many bookings.
2. The customer shall be bound to pay the agreed price for the services to be used.
3. On the day of departure, the customer must deliver the key by 10 am and the key must be submitted at the reception at the restaurant or in the key vault at the front door. If the customer exceeds this time, the Opera Cellar may require the Opera House to pay 100% of the night.
4. All prices include value added tax, local charges (tourist tax) shall be paid separately.

Prices are set in the price list in force. The opera cellar has the right to increase the prices of services in accordance with the Obligation Code in the event of changes in the exchange rate or changes in the tariffs of other services and prices affecting the price of the services. The Opera Cellar informs the customer of the price increase.

PAYMENTS

All services are paid in advance by the customer at the Opera Cellar transaction account or upon arrival by cash or by debit card.

In the case of early departure or reserved services that are not at all usable by the customer, all the agreed price must be paid. The Opera Cellar has the right to charge the cost of reminders and statutory default interest.

The opera cellar reserves the right to check his payment card prior to arrival. The day of payment is the day on which the customer made the payment at check-in at the Opera Cellar restaurant or in advance to the transaction account.

STAY WITH CHILDREN

Every child, regardless of age and amount of any discounts, must have valid documents. The age of the child shall be deemed to be the age that the child will reach on the date of the beginning of the service and not the age at which he or she has on the date of registration.

STAY WITH PETS

In the Opera Cellar, pets are welcome upon prior notice.

CUSTOMER'S CANCELLATION

In any case, the cancellation must be made in writing (by e-mail). In the event of cancellation, the customer is obliged to pay the costs of the Opera Cellar as referred to in the second paragraph of this point of the General Terms and Conditions. In the event of no written termination of the contract, the customer is obliged to pay the full agreed amount, even if the service did not benefit.

The customer is also obliged to pay for reserved beds for guests who have not arrived and have not cancelled them within the deadlines as set in the general terms and conditions.

CANCELLATION COSTS FOR INDIVIDUAL GUESTS

Please note that the reservation may be cancelled free of charge 2 days prior to arrival. If the reservation is cancelled until 22:00 (local time) on the day of arrival, the customer will be charged one night if the reservation is not cancelled, the customer will be charged and the amount of the total booking made is deducted.

The Opera Cellar also has the right not to accept the reservation if there are open claims from past bookings.

The opera cellar may withdraw from the reservation for reasons of force majeure where the reservation is made on the basis of misleading or incorrect information or a breach of the general terms and conditions.